

New Orleans City Park Part-time Job Vacancy Notice: Concessions Team Leader



New Orleans City Park is seeking a part-time, seasonal Concessions Team Leader to oversee the effective operations and service of seasonal Concessions workers as needed, including the maintenance of inventory levels and high customer service standards.

ESSENTIAL DUTIES AND RESPONSIBILITIES:

- Demonstrates leadership to Concessions personnel in meeting the objectives, policies, and procedures of the department as set forth by the Director of Concessions.
- Conducts meetings linked with one-on-one coaching.
- Works closely with the Director of Concessions and Operations Manager to ensure accurate stock levels based on business demands
- Ensures quality food and beverage service and presentation.
- Ensures quality customer service including the management of customer complaints and resolutions.
- Enforces all financial and operational controls set by the CFO and Director of Concessions.
- Maintains safe, secure, and healthy Concessions locations by following and enforcing proper sanitation standards as set forth by Louisiana Health Codes.
- Ensures compliance with federal, state, and local regulations.
- Other duties as assigned

EDUCATION and/or EXPERIENCE:

- Experience in numerous food and beverage operations, which demonstrates previous multitasking of several areas.
- Louisiana Responsible Vendor Permit, TIPS training, and Serv Safe Certification required.
- Strong interpersonal skills.
- Team player who works productively with wide range of people.
- Effective listening, verbal and written communication skills.
- Problem-solving, analytical ability, resourceful, and a self-starter.
- Accuracy and attention to detail.
- Experience on managing and controlling inventory.
- Experience on computerized POS.
- Knowledge of Microsoft Office.
- High school diploma required.