

New Orleans City Park Part-time Job Vacancy Notice: Amusement Park Team Leader



New Orleans City Park is seeking a part-time **Amusements Team Leader** to facilitate a safe and pleasant experience for all guests of Carousel Gardens Amusement Park and Storyland.

ESSENTIAL DUTIES AND RESPONSIBILITIES:

- Serves as management's first point of contact for the Amusement Park/Storyland
- Responds to customer concerns and provides excellent customer service during all interactions.
- Ensures all positions are properly and adequately staffed.
- Ensures a safe experience for all guests.
- Opens and/or closes the facility as required by the schedule.
- Monitors and ensure satisfactory conditions and cleanliness of the entire facility.
- Monitors the conditions and level of inventory and equipment; processes orders as necessary.
- Ensures that all labor and safety guidelines are being adhered to.
- Ensures that all staff is following policies and procedures.

EDUCATION and/or EXPERIENCE:

- Associate or Bachelor's degree preferred.
- Minimum of two years' experience in customer service and management required.
- In lieu of education, experience may be compensated.
- Proficiency in Microsoft Office (Word, Excel and PowerPoint) programs required.

*You may apply in person at the City Park Administration Building, located at 1 Palm Dr., Monday through Friday, from 8AM to 4PM, or you can email your cover letter and resume to hr@nocp.org.