

# **New Orleans City Park Part-time Job Vacancy Notice: Scream Park Event Manager**



New Orleans City Park is seeking a part-time, seasonal Scream Park Event Manager. The Event Manager is responsible for assisting with the operations during the Scream Park event. The primary role of the position is to facilitate a safe and pleasant experience for all guests who come to the event.

For select days in October, Scout Island, a wooded area located in City Park North of I-610, will be transformed into a land of terror with: The Devil's Swamp, Zombie Combat, Scream Factory, Cirque du Fear Fright Zone, The Horseman's Fright Zone, Blood Bayou Fright Zone, The Kraken Beer & Spirits Pirate Club, The Paranormal Experience, Carnival Rides, and more.

## **ESSENTIAL DUTIES AND RESPONSIBILITIES**

- Serves as guests' first point of contact for the Scream Park, ensuring a safe and enjoyable experience for all guests.
- Responds to customer concerns and provides excellent customer service during all interactions.
- Opens and/or closes the facility as required by the schedule.
- Monitors and ensures satisfactory conditions and cleanliness of the entire facility.
- Ensures that all labor and safety guidelines are being adhered to during park operation.
- Responds to, facilitates and/or assists with park safety incidents as a representative of management.
- Directly supervises nightly Scream Park staff when Director is not present
- Ensures that all staff is following policies and procedures.
- Other duties as assigned.

## **EDUCATION and/or EXPERIENCE**

- A bachelor's degree from a four-year college or university; or one to three years related experience and/or training; or equivalent combination of education and experience.
- Successful planning of medium-sized and large events.
- Excellent organizational and communicative skills.
- Excellent computer skills with knowledge of computer graphics, e-blasting, Word, Excel and Power Point.
- Ability to make independent decisions, as well as practical problem-solving.

\*You may apply by emailing your resume to [hr@nocp.org](mailto:hr@nocp.org), or you may fill out an application in person at the City Park Administration Building, located 1 Palm Drive in City Park.